

SERVICES WE PROVIDE

**Information and Referral
Emergency Services
Intake Evaluation
Child Sexual Abuse Center
In-home Protective Services
Family Support Services
Child Welfare Day Care
Supervised Independent Living
Emergency Shelter Care
Kinship Services
Foster Care Services
Residential Placement
Adoption Services
Community Education**

Joseph T. Dougherty
Director of Human Services

Deirdre Gordon
**Children and Youth Services
Administrator**

Delaware County Council
John J. Whelan, Chairman
Christine Fizzano Cannon, Vice Chairman
Thomas J. McGarrigle
Andy Lewis
Mario J. Civera, Jr.

WHO WE ARE

Established as a Child Care Service in 1950 by the County governing body, Children and Youth Services of Delaware County provides services to abused and neglected children from birth to age 18, and their families.

As mandated by state law, the agency investigates reports of abuse and neglect.

The agency also provides services to adolescents who are at severe risk due to their behavior or that of their parents.

In existence since 1988, the agency's Sexual Abuse Center investigates allegations of intrafamilial child sexual abuse and offers ongoing rehabilitative services to children and their families.

Today, regional offices in Upper Darby and Chester offer comprehensive social services to 3,000 families annually in Delaware County.

Agency services and employment opportunities shall be provided without regard to an individual's race, color, sex, age, religious creed, national origin, ancestry, disability or limited English proficiency. Reasonable accommodation shall be provided to clients and employees with a disability (e.g. hearing, speech, vision, mobility impairments).

WHAT WE DO

Social service professionals work directly with children and their families in times of crisis. Services are provided in keeping with the agency's goals, which include:

- **providing for the immediate safety and protection of children**
- **keeping children in their own families whenever possible**
- **providing temporary, substitute care for children**
- **reuniting children with their families as quickly as possible.**

Services begin with a family assessment. Case management, counseling, and related supportive services are provided to the family when children can be safely maintained in their own home. If placement outside the home is necessary, attempts are made at locating relatives and friends as possible caregivers.

During a child's placement, the agency offers rehabilitative services to reunite the family. When long term or permanent placement is needed, a plan is developed that will best meet the needs of the child.

HOW TO CONTACT CHILDREN & YOUTH SERVICES

Regional Children and Youth Services offices serve Delaware County families according to school district residence. The Child Sexual Abuse Center serves the entire county. Office hours are 8:30 a.m. to 4:30 p.m. Monday through Friday, evening hours by appointment.

Toll Free Number 1-800-416-4511

UPPER DARBY

Phone: (610) 713-2000 Fax: (610) 713-2340
20 South 69th Street, Third Floor
Upper Darby, PA 19082

Haverford	Springfield
Marple-Newtown	Upper Darby
Radnor	William Penn
Southeast Delco	

CHESTER

Phone: (610) 447-1000 Fax: (610) 447-1016
531 Penn Street
Chester, PA 19013

Chester-Upland	Penn-Delco
Chichester	Ridley
Garnet Valley	Rose Tree Media
Interboro	Wallingford -
Swarthmore	

SEXUAL ABUSE CENTER

Phone: (610) 891-5258 Fax: (610) 891-0481
100 West Sixth Street, Ground Floor
Media, PA 19063

LEGAL SERVICES DEPARTMENT

Phone: (610) 891-5104 Fax: (610) 891-0489
Government Center Building, Room G-20
201 West Front Street, Media, PA 19063

REPORTING SUSPECTED ABUSE OR NEGLECT

Pennsylvania law encourages everyone to report any suspicions of child abuse or neglect in order to protect children. Certain professionals are required to report. Any person, while in the course of their employment, occupation, or practice of their profession, who comes into contact with children, is a mandated reporter. These mandated reporters include, but are not limited to:

- PHYSICIANS
- SCHOOL TEACHERS
- DENTISTS
- MEDICAL EXAMINERS
- NURSES
- DAY CARE WORKERS
- OPTOMETRISTS
- SOCIAL SERVICES WORKERS
- CORONERS
- LAW ENFORCEMENT OFFICERS

To make a referral or to request information, contact the appropriate office of Children and Youth Services. Referrals of child sexual abuse by individuals in a caregiving role should be made directly to the Sexual Abuse Center.

Emergency calls are taken after regular office hours by Emergency Service at 610-892-8400 or the Pennsylvania State Child Abuse Hotline (Child Line) at 1-800-932-0313.

CHILDREN AND YOUTH SERVICES OF DELAWARE COUNTY

